



East End Lodge Dental Practice
58 East Street
Havant, Hampshire
PO9 1QT

EASTEND LODGE DENTAL PRACTICE

Patient Attendance Procedures

In order to reduce the risk to yourself and to others, please read and follow the procedures for your visit, outlined below

- Please complete all the on line forms that will be sent to you before your appointment – this keeps you safer by reducing your time in the Practice.
- Patients will be screened using the standard COVID-19 screening questions both before your appointment by phone, and on arrival at the Practice. If necessary you will be referred to an Urgent Dental Care centre (if it is an emergency) or advised to self-isolate
- Use the toilet before attending the practice
- Wear a simple face covering when you attend eg scarf or face mask
- Do not enter the building more than 10 mins before the agreed appointment time
- Use the hand sanitiser provided before entering the building
- Bring minimal belongings into the practice with you
- Attend alone wherever possible or with one other person if absolutely necessary
- If you require a chaperone/escort, they will be asked to wait outside the surgery whilst all procedures are carried out. If this is not possible the chaperone will be given appropriate PPE
- If not using pre-payment/online payment, then payment will be taken in advance of the dental appointment by phone
- If you have not completed the digital forms please bring your own pen to complete paper forms, or use the Clinipad provided (which is then sanitized)
- Please comply with the social distancing markers in Reception, and ensure good sneeze/cough hygiene measures are followed
- Any patient belongings should be placed in the designated area in the surgery, which will be disinfected after use
- At the end of treatment, collect your belongings, leave the surgery immediately and perform hand sanitisation using alcohol gel
- You should then leave the Practice directly, unless you are required to go to Reception

Thank you for your cooperation

We look forward to seeing you

The Eastend Lodge Team